SEAGATE

Lyve Mobile Mount User Manual

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Setup Requirements

Lyve Management Portal credentials

A Lyve Management Portal username and password are required to authorize computers to access connected devices connected.

Account manager—You created a Lyve Management Portal username and password when you set up your Lyve account at lyve.seagate.com.

Product admin or product user—You were identified as a product user for a project created in the Lyve Management Portal. An email was sent to you from the Lyve team that included a link for resetting your password.

If you can't remember your credentials or you lost your email invitation, visit lyve.seagate.com. Click **Sign in** and then click the **Don't remember your password?** link. If your email isn't recognized, contact your account manager. For further help, you can contact customer support using the Lyve Virtual Assist Chat.

Download Lyve Client

To unlock and access Lyve devices connected to your computer, you must enter your username and password in the Lyve Client app. You can also use it to manage Lyve projects and data operations. Install Lyve Client on any computer intended to connect to a Lyve device. Download the Lyve Client installer for Windows® or macOS® at www.seagate.com/support/lyve-client.

Authorize host computers

An internet connection is required when authorizing a host computer.

1. Open Lyve Client on a computer intended to host Lyve Mobile Array.
2. When prompted, enter your Lyve Management Portal username and password.

Lyve Client authorizes the host computer to unlock and access Lyve devices and manage projects on the Lyve Management Portal.

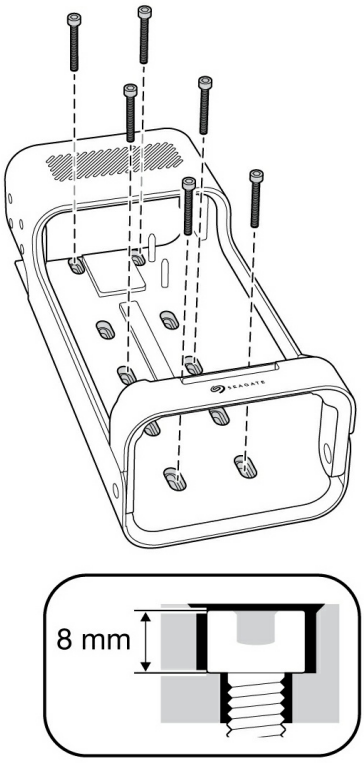
The host computer remains authorized for up to 30 days, during which you can unlock and access connected

devices even without an internet connection. After 30 days, you'll need to open Lyve Client on the computer and re-enter your credentials.

Lyve Mobile Array locks when powered off, ejected or unplugged from the host computer, or if the host computer goes to sleep. Use Lyve Client to unlock Lyve Mobile Array when it is reconnected to the host or the host has awakened from sleep. Note that Lyve Client must be open and the user must be signed in to use Lyve Mobile Array.

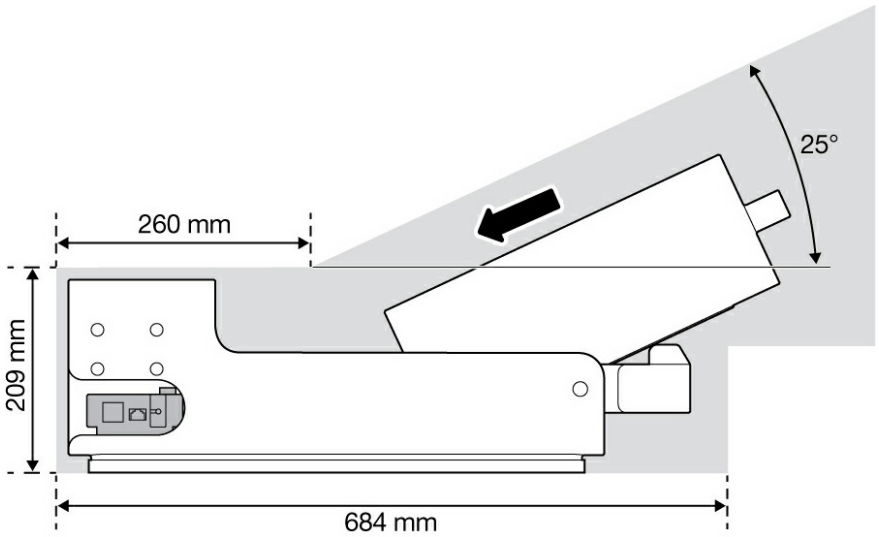
Install Lyve Mobile Mount

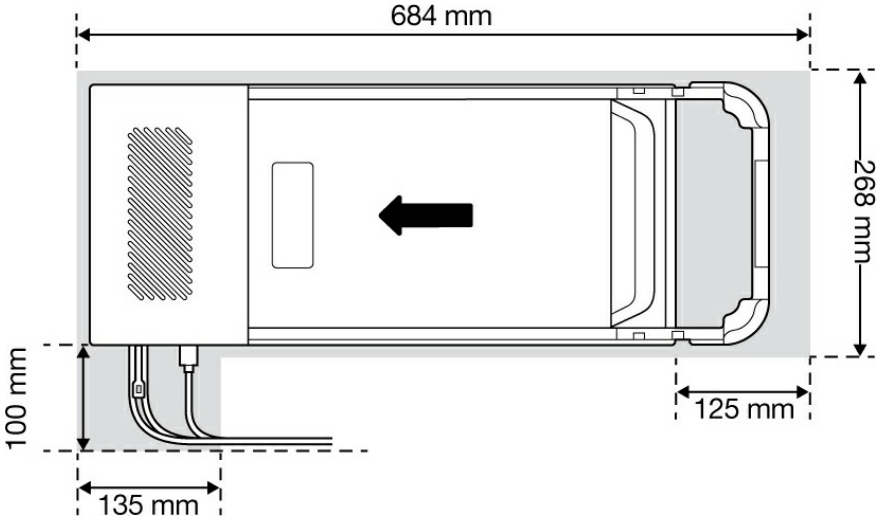
Before installing Lyve Mobile Array, ensure that Lyve Mobile Mount is securely fixed to the vehicle to avoid excessive motion.



To avoid damaging Lyve Mobile Array's enclosure, the cylindrical socket cap on the mounting screws cannot exceed 8mm in height.

Recommended clearances

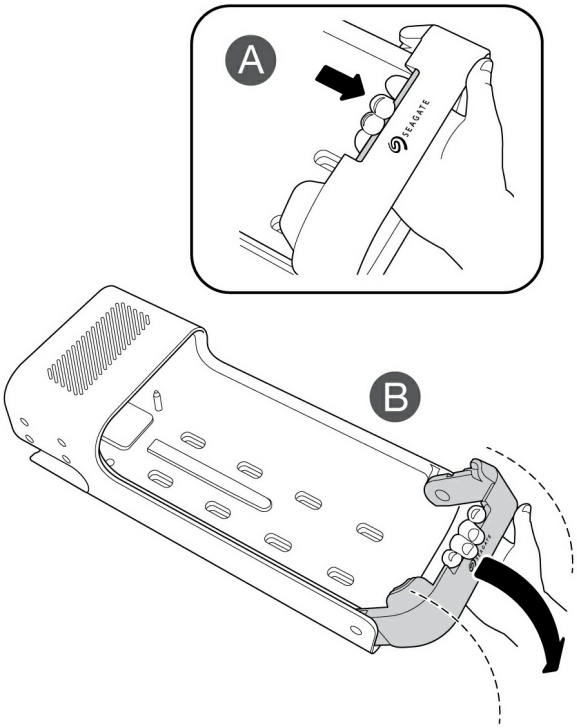

25°
260 mm
209 mm
684 mm


684 mm
268 mm
100 mm
125 mm
135 mm

Connect Lyve Mobile Array

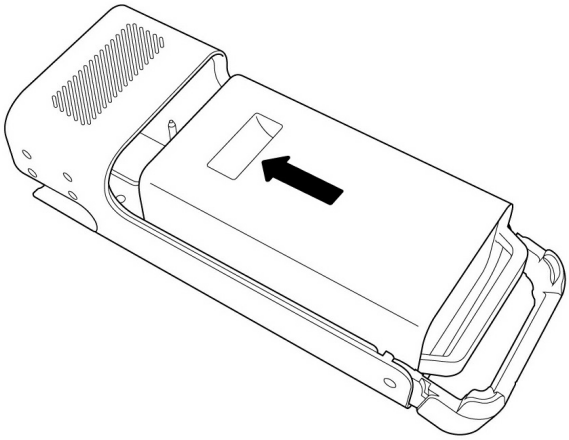
Step 1 - Release handle

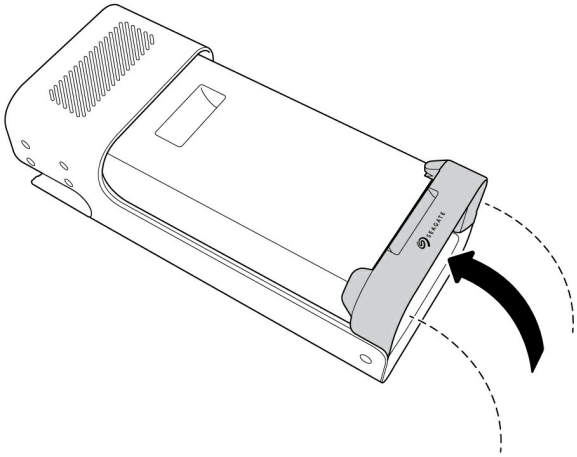
Press the green release button and pull the handle down.



Step 2 - Insert and attach device

Insert Lyve Mobile Array with ports facing the back of Lyve Mobile Mount. Slide Mobile Array toward the back of the mount.



Step 3 - Lock device in place

Raise the handle and lock it in place.